Our mission is to alleviate the effects of poverty, hunger, homelessness, and addiction by providing community-based social services to those in need.
Message from the Board President and Executive Director

Dear Friends:

2016 was a year of transition, connection and plans put into action.

Last year the Board and staff commissioned a program review of the Hygiene Center to determine if the services provided there were the appropriate response to homelessness in the Cascade neighborhood. The Hygiene Center for years has provided showers, laundry, and a few hours rest for people living on the streets, in doorways and under freeway ramps. The Board implemented the recommendation to continue Hygiene services and hire Shawna McMahon, formerly of the Mental Health Chaplaincy, to provide individualized case management services to our hardest to reach clients. Later in this report you will see the fruits of her labors (and the Board’s investment) in some astounding successes, including housing clients who have spent up 30 years on the streets. Next year the Board and staff will examine the Food Bank program to examine what more we can do the feed hungry people in this blessed neighborhood.

Immanuel Community Services continued its work in the neighborhood by co-founding CPAC – the Cascade Park Activation Committee. CPAC applied for and won a grant from the Downtown Seattle Association to bring activities like outdoor movies and giant chess games to Cascade Park. Acting on the suggestion of one of our Hygiene participants, Patty and Shawna worked with the YMCA/Cascade People Center, the Salvation Army and the Seattle Human Services Department to organize an emergency shelter to serve our homeless neighbors. Though the shelter did not open due to a technical issue, our work together demonstrated that people who are homeless know what they need and can truly participate in these solutions when offered the opportunity to work with supportive neighbors.

And finally we had to bid a fond farewell as three of our wonderful staff put their personal life-plans into action. Will Maier, our Food Bank manager and Reise Sample, executive assistant, moved east for graduate school; and Patty Turnberg RETIRED! Needless to say these have been big changes but Patty prepared us well. Before leaving Patty hired Casey Hobbs and Michael Disney to run the Food Bank and Grocery Rescue, Megan Stevenson to oversee the details of our fundraising events and asked Kiser to step into the Interim ED role while the Board completed its search for a permanent, full time Executive Director.
On behalf of the Board and Staff we thank you for your support, your enthusiasm and your prayers. You will see program statistic and highlights of our year but what we most want you to take away from this Annual Report is our gratitude for your advocacy, volunteer time and financial support. The work of ICS is truly a blessing. And so are you.

Sincerely,

Kevin Johnsen
Board President

MJ Kiser
Executive Director

ICS Board of Directors

- Kevin Johnsen, President
- Jewell Tice, Vice President
- Addison Smith, Treasurer
- Noelle Smithhart, Secretary
- Paul Ehrlich
- Diakonda Gurning
- Anders Thomas
- Jonathan Nichols
- Siri Quigley

ICS Staff

- MJ Kiser, Executive Director
- Casey Hobbs, Food Bank Manager
- Terrence Lewis, Recovery Program Coordinator
- Dave Saluskin, Hygiene Coordinator
- Shawna McMahon, Program Director
- Janet Watness, Community Lunch Coordinator
- Ann Adam, Bookkeeper
- Jameson Jones, Development & Communications Associate
- Michael Disney, Grocery Rescue

Left to Right: Diakonda Gurning, Jonathan Nichols, Kevin Johnsen, Siri Quigley, Anders Thomas, Jewell Tice, Addison Smith, Noelle Smithhart, and Paul Ehrlich

(picture credit: Diakonda Gurning)
## Income

### Contributions

<table>
<thead>
<tr>
<th>Type</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Individuals</td>
<td>115,639</td>
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<tr>
<td>Corporate Contributions</td>
<td>17,585</td>
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<tr>
<td>Foundation/Non-profit Contributions</td>
<td></td>
</tr>
<tr>
<td>ILC Ministries Annual Grant</td>
<td>18,000</td>
</tr>
<tr>
<td>Immanuel Endowment Fund</td>
<td>7,000</td>
</tr>
<tr>
<td>Food Resource Network</td>
<td>3,306</td>
</tr>
<tr>
<td>Other Foundation/Funds</td>
<td>31,961</td>
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</table>

**Total Contributions** 193,492

### Government Grants/Contributions

<table>
<thead>
<tr>
<th>Type</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>City of Seattle Hygiene Grant</td>
<td>20,325</td>
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<tr>
<td>City of Seattle Recovery Grant</td>
<td>44,068</td>
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**Total Government Grants/Contributions** 64,393

### Other Income

<table>
<thead>
<tr>
<th>Type</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gain/(Loss) from Investments</td>
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<tr>
<td>Investments</td>
<td>475</td>
</tr>
<tr>
<td>Miscellaneous Revenue</td>
<td>1,200</td>
</tr>
</tbody>
</table>

**Total Other Income** 7,779

**Total Support and Revenue** 265,664

## Expenses

### Program

<table>
<thead>
<tr>
<th>Type</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>Recovery</td>
<td>44,251</td>
</tr>
<tr>
<td>Hygiene</td>
<td>54,110</td>
</tr>
<tr>
<td>Food Bank</td>
<td>42,450</td>
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<tr>
<td>Hygiene Case Management</td>
<td>44,937</td>
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<tr>
<td>Community Lunch</td>
<td>9,883</td>
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<tr>
<td>Fundraising</td>
<td>44,062</td>
</tr>
<tr>
<td>Management &amp; General</td>
<td>75,681</td>
</tr>
</tbody>
</table>

**Total Expenses** 315,375

**Income over Expenses** (49,711)
Support and Revenue Breakdown:

- 44% - Individuals
- 9% - ILC Ministries
- 13% - Foundations & Non-profits
- 24% - City of Seattle
- 7% - Corporate & Matching Gifts
- 3% - Other

Expenses Breakdown:

- 14% - Recovery
- 17% - Hygiene
- 14% - Hygiene Case Management
- 14% - Food Bank
- 3% - Community Lunch
- 14% - Fundraising
- 24% - Management/Overhead
## Balance Sheet - Dec. 31, 2016

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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<tbody>
<tr>
<td><strong>Total Assets</strong></td>
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<tr>
<td><strong>Liabilities</strong></td>
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<tr>
<td><strong>Net Assets (Equity)</strong></td>
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<tr>
<td>Restricted</td>
<td>$126,384</td>
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<tr>
<td>Unrestricted</td>
<td>$233,766</td>
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<tr>
<td>Net Income</td>
<td>$(49,711)</td>
</tr>
<tr>
<td><strong>Total Liabilities &amp; Net Assets</strong></td>
<td>$391,768</td>
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</tbody>
</table>

**Thank You Boeing Employees Fund**

*Our New Van*

*Grocery Rescue, Field Trips and Moving People into Housing!*
COMMUNITY LUNCH

Janet Watness, Community Lunch Coordinator

Approximately 1,500 meals were prepared and served by ICS volunteers through this program in 2016.

On the last Sunday of every month, Immanuel opens its doors and serves a nutritious hot lunch prepared by Janet Watness and the many volunteers who offer to help. We typically serve about 175 neighbors each month, with members of the Immanuel congregation sitting down together with our broader community for this monthly meal.

It is a good time for community-building and breaking bread together. Much of the food is donated, but some food is purchased each month to create a balanced meal. We are able to bring South Lake Union together, filling bellies with big portions of nourishing food and a dash of love.

In-Kind Donations:

Food Bank & Community Lunch

In-Kind Gifts & Food Contributions
Look around and it’s easy to see that Seattle is a growing vibrant community. But what you don’t see is how many of our neighbors are experiencing hunger. Did you know that one out of every seven people in King County doesn’t know where their next meal will come from? With the exception of our homeless community, hunger is invisible. Many families, seniors, people with disabilities and low-income wage earners are unable to eat even two meals a day.

One in five citizens in King County relies on a food bank. With 3,715 visits to our FOOD BANK, we filled the cupboards and lunch boxes of over 300 households each month. We also operate a Grocery Rescue, collecting food from neighboring grocery stores and distributing it to some of our hungry neighbors including residents of Compass on Dexter, Seattle Cancer Care Alliance, and the Pete Gross House.

- 275,983 pounds of food were donated
- 3,715 visits were recorded and many took home food for other family members
- 2,702 hours of volunteer labor operationalized the FOOD BANK

Our food partners include Food Lifeline, Northwest Harvest, Trader Joe’s West Seattle, Whole Foods Westlake, Metropolitan Market Queen Anne, Bon Apetite/Amazon, friends at The Mirabella, the Seattle Times, and members of Immanuel Lutheran Church.
RECOVERY PROGRAM

Terrence Lewis, Recovery Program Coordinator

From Street Life to Housing

Part of the ICS Recovery Program and Shelter includes mentoring these men in life skills. From house management, time management to grocery shopping and cooking healthy meals! We want our men to have the tools to succeed independently.

- 36 men participated in our Shelter Program in 2016.
- 13 men moved into stable housing.

While Seattle continues to face huge homelessness crises, ICS’s unique Recovery Program and Shelter offers homeless men an opportunity to live in our supportive shelter and while receiving Intensive Outpatient Services from the Matt Talbot Center. Overcoming addiction is incredibly hard and some of the residents don’t graduate from the program. When they are ready, we warmly welcome those who might want to repeat the program.

However, many succeed and move into stable housing, find work, reconnect with family and lead happy productive lives. Our shelter provides food, laundry facilities, beds and bedding, and lots of love from members of Immanuel Lutheran Church, staff, neighbors and volunteers from Union Church. It’s a highly successful program and continues to provide hope to those who enter our doors looking for help and are working hard to recover from drug and alcohol addictions.
This year our Hygiene Center has seen profound growth, not only in the number of people served but the number of services provided. In 2016, we served 486 unduplicated people. These are unique unsheltered individuals who come to ICS to take a shower, do their laundry, enjoy a meal and find respite from the weather for a few hours.

Many of those guests enter daily and see the Hygiene Center as the first stop in their day. After rising they come to ICS to shower, shave, cut their hair, wash laundry and address other personal needs. Some guests sit at a table and do art with a volunteer; some guests roll out their sleeping bags/blankets and take advantage of the warm dry space to sleep for a few hours; some guests read books, while others sit in a circle to converse – similar to the way families gather at the end of their day at the dining room table. This is a wonderful opportunity to engage these chronically homeless participants in enhanced case management.

This year, we have also implemented some broader supportive services to help our Hygiene Guests. With an average length of time in homelessness of 17 years, many of our clients spend all of their day just simply trying to survive. By bringing some of the supportive services to them, it helps make it easier and for our guest to consider taking steps to make changes.

As available resources allow, we also try to provide events, celebrations and activities for the guests. For example, a sit-down home-cooked Thanksgiving meal; a Halloween Party with decorations, games and treats; a “Blue Friday” pizza party with football decorations; special Latin American Independence Day(s) Celebration with decorations, culturally representative food, etc.
2016 Annual Benefit Breakfast

Pete Holmes, Seattle City Attorney, and Recovery Program Graduate, Gabe
2016 Guest Speakers.

1st Annual Putt Putt Golf Tournament!

Teams Peanut Putter Cups and Jewell’s Team 2...take home the trophy!

Team Hufflepuff Putts for ICS!
2016 Highlights

Art sessions at the Hygiene Center with volunteer Atit Marmer!

Success of ICS Services!!

Stable Housing—18
Moved Indoors—14
Inpatient Treatment—4
Reunited with Family—2

New Refrigerator!
Thank you Women of St. Stephen’s Episcopal Church!

The Dental Van serves 100 clients per year at ICS!!
Immanuel Community Services Supporters
We would like to thank the following Individuals, Corporations and Organizations for their generous support of Immanuel Community Services in 2016.

2016 Individual Donors

Akin, John & Mary Stevens Family Fund  
Algeo, Paul & Kevin Johnsen  
Allum, Jesse  
Alver, Barbara Byrne  
Anderson, Mary S.  
Anderson, Nathan  
Archambault, Curt  
Bakke, Harold  
Ball, Steven & Susan Schoeld  
Barton, Peter & Vaughnetta  
Baumgartner, Mia  
Beckham, Terry & Nancy  
Berg, Robert & Patty  
Bergeson, Mearl  
Boreson, Robert & Jacalyn  
Brooks, Robert & Claire  
Burchfield, Susan & Red  
Carlton, David & Jane Kuypers  
Casne, Martha & Samuel  
Cavanaugh, Michael & Susan  
Chang, Terrill & Janice Faul  
Chappelle, Virginia  
Chatterton, Rick  
Christensen, Steven & Chris  
Coffman, William & Cathie  
Collins, James & Kaitlyn  
Colman, Jack & Thelma  
Conover, Michael & Meagan Powers  
Cooper, Stephanie & Charles  
Curran, Lori Mason  
Daniels, Kristy  
Davis, Lauren  
De Los Santos, Victor  
Dougherty, Sean & David  
Ehrlich, Mary & Paul  
Ellis, Catherine & William  
Erdman, Claudia  
Erickson, Ann  
Erlander, Dan & Karen  
Espinosa, Deborah  
Ewing, Chris  
Fern, Anna  
Fife, Elvira  
Fisher, Margaret  
Fleming, Lori  
Ford, Jessica  
Foster, Carolyn  
Foy, Geoff  
Fraley, Deborah  
Friedhoff Jr., William  
Galde, Jared  
Gamrath, Ellen  
Gebben, Claire P.  
Geier, Jan & Peter Seitel  
Geppert, Brian  
Golde, Hellmut & Marcy  
Goodspeed, Jim  
Grace, Ben  
Graff, Wendy  
Grant, Hillary & Jeff  
Grass, Chris  
Green, Matthew  
Groth, Delores D  
Hall, Christian  
Hankin, Polly  
Hard, Lawrence & Hylton  
Hedrick, Jean  
Henderson, Sally Parker & Doug Starup  
Hendrickson, Anita  
Hendrix, Thomas  
Heneghan, Paul  
Hesselbrock, Mary & Mark  
Hillard, Dale  
Hillard, Dustin & Julianna  
Hillard, Wayne & Catherine  
Hinrichs, Christine  
Holeman, Diana  
Hughes, Nancy  
Israel, Richard & Armilito Pangilinan  
Jackson, Cindy  
Jagow, James  
James, Anne & Christopher  
Jerrott, Amy  
Johnsen, Deborah  
Jolin, Marilee & Matt Mickelson  
Jones, Laura  
Jorstad, David & Cindy  
Kampa-Smithhart, Priscilla  
Kean, Aaron & Kimberly  
Kemp, Beth & Keith  
Kingsbury, Dennis  
Kirkendall, Mary & Ben  
Kiser, Cynthia  
Klonowski, Joe  
Knowles, Mary Ann  
Koelle, Cassandra  
Korathu, Prithy Ann & Melissa Kiser  
Ladner, Richard & Ann Sauer  
Lahti, John M  
Landis, Gregory & Ann Lofergo  
Lesh, Joey & Katherine Coleman  
Leung, Pearl  
Levine, Lisa  
Lipke, Kari & Joanne Engquist  
Lodish, Deborah  
Longin, Karen  
Lono, Vanessa  
Lund, Maryann  
Lund, Paul & Holly  
Lundquist, Richard & Joan  
Luttrull, Kelley  
Malone, Linda & Steve  
Marmer, Atit  
Mason Jay Blacher & Associates  
Mastel, Jr., Raphael  
Merk, Valerie  
Merrifield, Juanita & Peggy Haug  
Miller, Penny  
Mitson, Claude  
Mokee Girls  
Moore, Bob & Peggy
Morgan, Margaret
Moss, Christine
Myers, Irene
Nichols, Jonathan
Obermeyer, Kathryn
O’Connell, Elizabeth & Richard
Olsen, Judy & Ron
Paris-Austin, Anthony & Priscilla
Pathe, Louise
Pederson, Mary Lou & Sam
Pehrson, John H.
Perdue, Margery
Perkins, Dan
Peterson, Mary
Peterson, Susan
Phillips, Amy
Platt, Judith
Potter, William & Joan
Powers, Daniel
Providence Hospice Employees
Quigley, Siri
Quigley, Timothy & Letitia
Rasmussen, LaVonne
Reast, Joanna
Reni, Paul & Ann Heath
Reynolds, Rick
Riggs, Jayne & Stan Sivesind
Roehl, Al & Lori
Roseth, Katherine
Rundle, Mark
Sadravi, Jaleh & Scott Lozano
Sather, Demar & Pat
Schmautz, Tamara
Schoeld, Rachel & Jim
Schwab, Charles
Seidel, David
Serold, Christine
Seymour, Kathleen
Shuler, Julie
Sievers, Michelle
Smith, Addison
Smithhart, Noelle
Smock, Cameron
Sommers, Amy
Sorbie-Backus, Carol
Stepherson, Christine
Stimpson, Dorothy
Strand, Kathy & Paul Carlson
Strunk, Claire
The Sample Family Fund
Thomas, Anders
Thomas, Ann & Larry
Thompson, Sylvia
Thorson, John
Tice, Jewell
Tucker, Roger
Turnberg, Wayne & Patty
Tyra, Rachel
Urnness, Louise
Van Nimwegen, Donald & Barbara
Wahlstrom, Leslie & Karen
Watness, Janet
Werner, Janet
Wild, Jennifer
Williams, Ken & Carol
Wolfe, Ann
Yeadon, Keith

In Honor Of
Joe Klonowski & Emily Kleeman
Jessica John
Alex Ruth
Joanne Enquist & Kari Lipke
Christine M. Serold
Judith Platt
Noelle Smithhart
Thea Lehming Brandt
Patty Turnberg
Anne & Christopher James
Ron & Aljene Wendling
David & Marjorie Baylor
Brandon Whittaker
Kelsey Kamp
Ann Wolfe
Katherine Moore
Paul Algeo & Kevin Johnsen
Lael Atkinson
Rod & June Behler
Michael Conover & Meagan Powers
Zachary Conroy
David Frick
Hillary & Jeff Grant
Mark Heald
James Hitchcock
Berland Johnson
Bonnie & Gerald Koch
Michael Korch
Maryann Lund
Mary J. Peterson
Siri Quigley
Addison Smith & Ashley Powers
Chris Zents

In Memory Of
Ron Bang
Joanne Engquist & Kari Lipke
Chris Casad
Rick Reynolds
Helen Holbrook
Nancy Wilson
Don & Diane LaBrenz
Jim & Rachel Schoeld
Ron McNeil
Harold Bakke
Claudia & Bob Erdman
Robert Peterson
Ballard Condo Book Club
Mary J. Peterson
Rachel & Jim Schoeld
Barbara Van Nimwegen
Nora & Mickey Burke
Jenny & Richard Cummins
Mary L. Duclos
Mary & Paul Ehrlich
Annika Grever
Catherine B. Grundy
### 2016 Corporate Donors

<table>
<thead>
<tr>
<th>Company</th>
</tr>
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<tbody>
<tr>
<td>Amazon</td>
</tr>
<tr>
<td>Amazon Smile Foundation</td>
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<tr>
<td>Benevity Community Impact</td>
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<tr>
<td>Bill &amp; Melinda Gates Fdn Matching Gifts</td>
</tr>
<tr>
<td>Boeing Company's Gift Match Program</td>
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<tr>
<td>Capitol Hill Hair</td>
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<tr>
<td>Charles Schwab</td>
</tr>
<tr>
<td>City Club</td>
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<tr>
<td>Conoco-Phillips Matching Gifts</td>
</tr>
<tr>
<td>iGive.com</td>
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<tr>
<td>Pemco Mutual Insurance Co.</td>
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<tr>
<td>Scrip Rebate</td>
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<tr>
<td>Starbucks Matching</td>
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<tr>
<td>Touchstone SLU, LLC</td>
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<tr>
<td>Umpqua Bank</td>
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<tr>
<td>Vulcan</td>
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### 2016 Foundation/Non-profit Donors

<table>
<thead>
<tr>
<th>Organization</th>
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<tbody>
<tr>
<td>Beeks Family Legacy Foundation</td>
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<tr>
<td>Churchwomen of St. Stephen's</td>
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<tr>
<td>Columbia Legal Services</td>
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<tr>
<td>Compass Housing Alliance</td>
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<tr>
<td>DESC</td>
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<tr>
<td>Evangelical Lutheran Church in America</td>
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<tr>
<td>Food Resources Network Federation</td>
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<tr>
<td>Immanuel Lutheran Church Endowment Fund</td>
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<tr>
<td>Immanuel Lutheran Congregation</td>
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<tr>
<td>InFaith Community Foundation</td>
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<tr>
<td>Lucky Seven Foundation</td>
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<tr>
<td>Mirabella Washington Foundation</td>
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<tr>
<td>The Salvation Army</td>
</tr>
<tr>
<td>St. Mark's Cathedral</td>
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<tr>
<td>The Seattle Foundation</td>
</tr>
<tr>
<td>Thrivent Financial for Lutherans</td>
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<tr>
<td>Union Church</td>
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### 2016 In-kind Donors

<table>
<thead>
<tr>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amazon/Bon Appetit</td>
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<tr>
<td>Blacks at Microsoft (BAM)</td>
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<tr>
<td>Council of Hotel &amp; Restaurant Trainers (CHART)</td>
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<tr>
<td>Excell Contractors</td>
</tr>
<tr>
<td>South Lake Union Discovery Center</td>
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<tr>
<td>Touchstone SLU, LLC</td>
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<tr>
<td>La Toscanella</td>
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<tr>
<td>Metropolitan Market</td>
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<tr>
<td>Top Pot Doughnuts</td>
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<tr>
<td>Trader Joe’s</td>
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<tr>
<td>Whole Foods</td>
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<td>Cascade People's Center</td>
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<td>Food Lifeline</td>
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<td>Northwest Harvest</td>
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<tr>
<td>Salvation Army</td>
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<tr>
<td>Seattle Area Support Groups</td>
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<tr>
<td>Solid Ground</td>
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<tr>
<td>Women of Faith Lutheran</td>
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<tr>
<td>Latter Day Saints Elliott Bay Ward</td>
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<tr>
<td>Union Church</td>
</tr>
<tr>
<td>Bush School</td>
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<tr>
<td>Minor Avenue Children's House</td>
</tr>
</tbody>
</table>

**Holy Rosary School**

**Northwest School**

**Atit Marmer**

**Kelly & Hector Guzman**

**Carol & John McMahon**

**Shirley Moorhouse**

**Mary Ann Napravnik**

**Friends at Mirabella**

**And all the rest of you who dropped things off without stopping for a receipt!**
YOU can make a difference.

Immanuel Community Services has multiple volunteer opportunities where individuals and/or groups can match their talents with the community’s needs. Visit www.icsseattle.org for opportunities and consider one of the following:

**ORGANIZE** a hygiene drive, a food bank drive, putt-putt team or a fundraiser with your family, friends and co-workers.

**VOLUNTEER** to come help with our food bank or community lunch.

**FORM A BREAKFAST OR SUPPER CLUB TEAM** – If you can provide the volunteers and the food, we can provide you with the use of our kitchen and many hungry mouths to feed. Come early and serve breakfast in the Hygiene Center or come mid-afternoon and cook for and dine with the men in our Recovery Program Shelter.

**MAKE A GIFT** – We always welcome your financial gifts. You may donate online at www.icsseattle.org, by phone by calling 206-622-1930 or by mailing a check to: Immanuel Community Services, 1215 Thomas Street, Seattle, WA 98109.

WANT TO LEARN MORE?

We are happy to provide you with a tour of our programs, all located in Immanuel Lutheran Church. Call to arrange a tour at (206) 622-1930. We welcome your interest.