



2017 Annual Report

Our mission is to alleviate the effects of poverty, hunger, homelessness and addiction by providing community-based social services to those in need.

Message from the Board President and Executive Director

Dear Friends:

This year has been a year of transition; a year of challenges and a year of blessings! Amidst all of the changes, we have continued to serve those in-need throughout South Lake Union with compassion and dignity. We are honored to present the 2017 Annual Report to you with joy and confidence that we will continue to be the steady hand to those who are hungry, homeless or struggling to overcome addictions.

With the shifting of funding priorities for the City of Seattle Human Services Department, we suddenly found that our programs do not fit into the new mold for shelters and our emergency services funding was not renewed for 2018.

This contract counted for 20% of our annual budget but we have been surprised, honored and delighted by amazing gifts that have offset this challenge and brought hope. Hope comes in the form of cookie sales by a local student, generous donors in our community and local apartment buildings holding coat/glove drives. Also, for the first time in Immanuel Community Services history, we received a grant from United Way for our work in the Hygiene Center. This award allowed us to extend our hours in the Hygiene Center which allows us to provide more services and more time each day that our unsheltered neighbors have a safe place to find respite from the outdoors.

ICS's mission is to alleviate the effects of poverty, hunger, homelessness and addiction by providing community-based social services to those in need. This mission has never been so important as it is right now. We care for our neighbors who live on the margins and we serve our brothers and sisters who are invisible and forgotten by others. We are committed to continue to provide FOOD for those who are hungry, HYGIENE for those who are homeless and RECOVERY for those who struggle with addiction!

Transition and change has also been the theme for many of the guests and residents we serve. The Hygiene Center saw eight of their regular guests and 19 graduates from our Recovery Program Shelter find permanent housing!! Several others took the leap to go to treatment or reunite with their families.

None of this amazing work would be possible without you and we are profoundly grateful for your generosity, support, encouragement and continued leadership.

Sincerely,



Kevin Johnsen
Board President



Shawna McMahon
Executive Director

ICS Board of Directors

- Kevin Johnsen, President
- Wayne Hillard, Treasurer
- Noelle Smithhart, Secretary
- Paul Ehrlich
- Rick Friedhoff
- Jonathan Nichols
- Siri Quigley
- Anders Thomas



Left to Right: Rick Friedhoff, Paul Ehrlich, Anders Thomas, Wayne Hillard, Noelle Smithhart, Siri Quigley, Jonathan Nichols, Kevin Johnsen

ICS Staff

- Shawna McMahon, Executive Director
- Dave Saluskin, Hygiene Coordinator
- Jameson Jones, Development & Program Assistant
- Janet Watness, Community Lunch Coordinator
- Michael Disney, Food Services Coordinator
- Terrence Lewis, Recovery Program Shelter Coordinator
- Ann Adam, Bookkeeper

Looking to stay up to date on ICS news?



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Follow us on Social Media!

Immanuel Community Services
Statement of Financial Activities - 2017 Annual Report

Income

Contributions

Corporate Contributions	11,674
Foundation/Non-pft Contribution	
Food Resource Network	3,045
ILC Ministries Annual Grant	18,000
Immanuel Endowment Fund	9,000
United Way Contract	10,000
Foundation/Non-pft Contribution -	
Other	<u>42,385</u>

Total Foundation/Non-pft Contribution 82,431

Individuals 152,340

Total Contributions 246,445

Gain/Loss from Investments 16,582

Government Grants/Contributions

 City of Seattle Hygiene Grant 28,784

 City of Seattle Recovery Grant 36,896

Total City Grants/Contributions 65,680

Miscellaneous Revenue 531

Total Income 329,238

Expenses

Program

 Recovery 43,302

 Hygiene 60,150

 Hygiene Case Management 80,281

 Food Bank 66,238

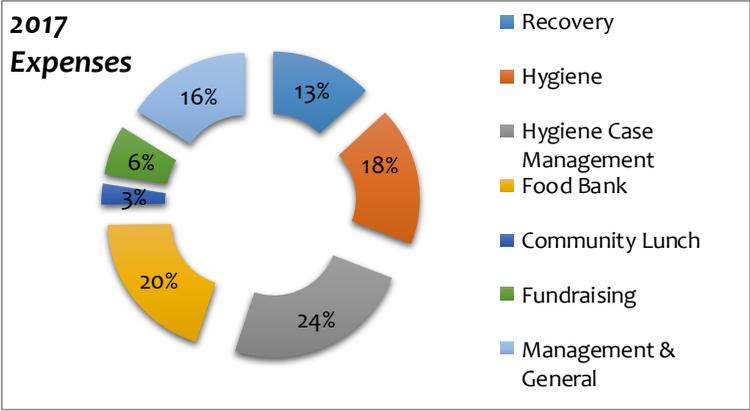
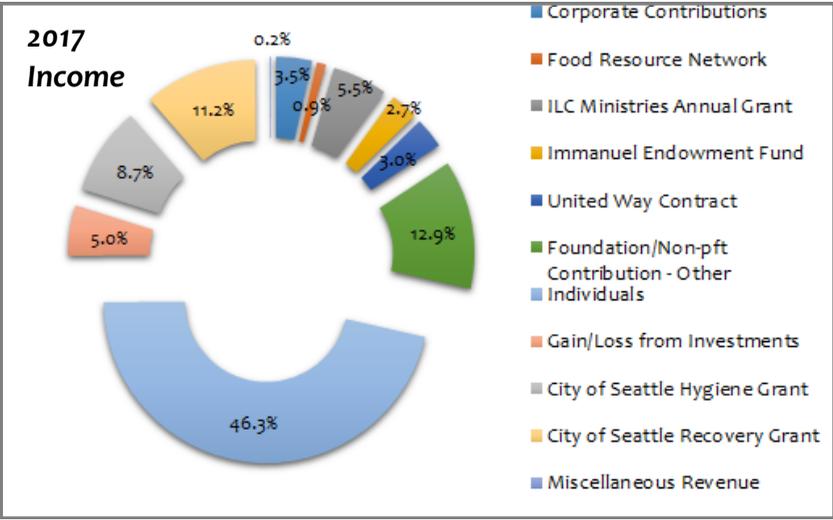
 Community Lunch 9,017

Fundraising 21,543

Management & General 53,714

Total Expenses **334,245**

Net Income **-5,007**



2017 ASSETS

Current Assets	
Total Checking/Savings	203,509
Total Accounts Receivable	11,308
Total Other Current Assets	<u>10,856</u>
Total Current Assets	225,673
Fixed Assets	
Total Furniture and Equipment	959
Total Leasehold Improvements, RR	70,438
Total Van	<u>22,429</u>
Total Fixed Assets	<u>93,826</u>
TOTAL ASSETS	319,499

2017 LIABILITIES & EQUITY

Total Liabilities	3,623
Equity	
Opening Balance Equity	29,306
Total Temp. Restricted	
Net Assets	126,384
Unrestricted Net Assets	186,018
Net Income	<u>-25,833</u>
Total Equity	<u>315,875</u>
TOTAL LIABILITIES & EQUITY	319,498

Community Lunch

Janet Watness, Community Lunch Coordinator



2017 marks the 15th year of Community Lunch. What started out as a bowl of turkey soup with bread has evolved into a complete, filling, nutritious meal. Last Sunday was turkey, mashed potatoes with gravy, stir fried vegetables, tossed salad and apple crisp for dessert. Our numbers have dropped a bit, since there are more meals available on Sundays, but we are frequently told our Community Meal is still the best. We serve many new friends every month and we see so many regular folks - many who are no longer homeless, folks from the neighborhood, some who come many miles to enjoy our commitment to community. We are very grateful to our donators for their generosity. I am especially grateful for our volunteers, who make our monthly meal possible. But, we need more Saturday volunteers to help with prep. (Ben and Mary are 91 years old and would appreciate a little help!) Thank you!

Did you know...



...that we served approximately
1550 meals through our
Community Lunch in 2017?

Food Bank

Michael Disney, Food Services Coordinator



The Food Bank made a few changes in 2017. We expanded our days of operation to provide weekly (as opposed to bimonthly) service every Monday. This allows us to both serve more people and distribute more food. We also moved the location of the food bank from the Parish Hall to the pantry. In so doing, we have streamlined the process for ourselves and our clients. We no longer have to move the food across the alley from the pantry to the Parish Hall, and our clients no longer have to wait out in the cold until it's their turn to shop.

We now have a waiting area in the Parish Hall for our food bank clients. Before they shop, they can come inside and rest. Thanks to our generous donors at grocery

Did you know...

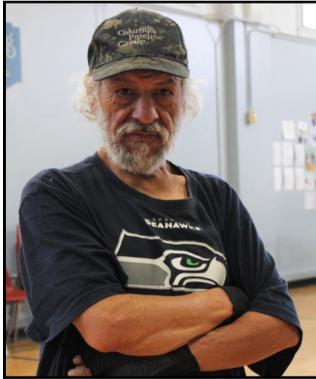
...that we distributed 324,072 pounds of food to 3,216 households through our Food Bank in 2017?



rescue, we are able to provide them with coffee and pastries as they wait. Adding this extra bit of hospitality helps create a warm and welcoming atmosphere of community and neighborhood for our clients!

Hygiene Center

Dave Saluskin, Hygiene Center Coordinator



Hygiene by the numbers:

Clients Served: 348

of Showers: 5,293

Housing Assignments: 26

Meals Served: 267

Loads of Laundry: 805

Clients Placed in Permanent Housing: 8

We continue to hand out toiletries, provide showers and wash laundry for the homeless guests who come to ICS. Now, with our extended hours, we can also feed them breakfast, too.

Supportive Services offered:

- Drop-in Nurse twice a month 
- Mental Health Outreach every two weeks 
- On-site health testing (HIV, Hepatitis C, etc.) quarterly 
- ORCA Card sign-ups monthly 
- Flu shots 
- Dental services monthly 
- Hot meals daily 

I am happy that we can give them a place to rest – a place to get out of cold weather and out of rain – a safe place to come inside. They get a nice hot shower, a cup of coffee and nice clean clothes. We make sure they can be clean and help them get healthy.

I try to give them a sense that there are people that still care. We won't kick them in the corner and leave them there. The work we do here at the Hygiene Center helps people so they can feel like they are still people & feel human.

Recovery Program

Terrence Lewis, Recovery Program Shelter Coordinator

An ICS Recovery Program Success Story

The success of our program can be seen in the example of a recent graduate of the program who struggled with alcoholism for decades. It ruined his family life and his business life. He had failed at prior treatment programs multiple times and eventually found his way to Matt Talbot. He moved into our Recovery Program Shelter so he would have a safe, clean place to live while he attended Matt Talbot Center for intensive outpatient treatment. Because he had a safe place off the streets, a bed and food on the table, he didn't have to worry about how he would survive but could focus all of his attention and work on his recovery.

It wasn't an easy path and after a few months, he relapsed but he immediately decided to get back on track. He returned to inpatient treatment and when he completed treatment, he returned to ICS... and the rest as they say is history! When he started regaining his health and embraced the tools needed to maintain recovery, he transitioned into the second phase of his program and returned to school, pursuing a degree in computer science through a local community college. This career path now promises him a middle-class supporting wage.

Then one day, while on campus, he unexpectedly ran into one of his daughters he had not seen in over a decade. She was so impressed with his complete change of being and sobriety, they have been meeting weekly getting to know one another again. She also brought one of her brothers along who has started reuniting with him as well. The overwhelming gratitude this individual feels was recently expressed in his comment at his phase 2 graduation when he stated, "someone pinch me because this has to be a dream come true."

Did you know... ...that men who stay in the ICS Recovery Program Shelter 120 days have a 92% success rate to stay sober, move into permanent housing and stay housed? 



2017 Highlights

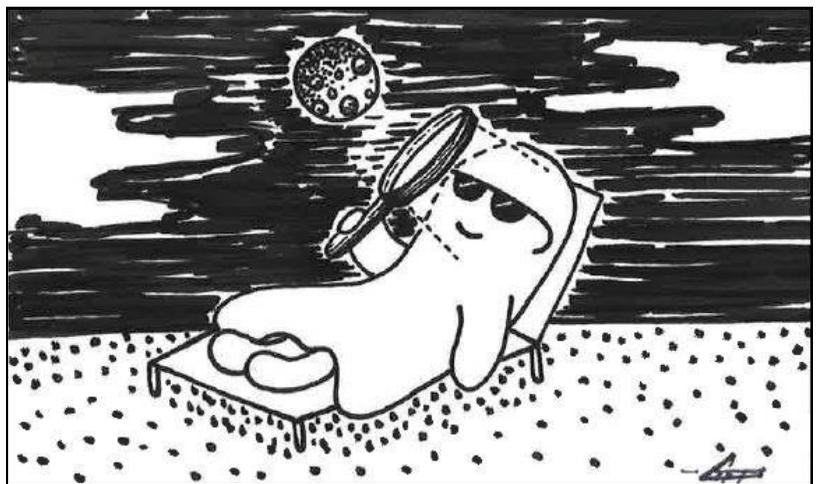
A Hygiene Center fiesta in honor of Latin American Independence!



Thank you, NBBJ, for donating to our Annual November Turkey Drive! Because of your generosity, every person in Food Bank received a turkey and each participant in our other programs received a hot turkey meal!



Cooper, one of the guys in our Shelter, undertook the November Everyday Drawing Challenge this past year. Here you see a ghost "moonbathing" to catch up on some lost Vitamin D from this grey Seattle winter!



2017 Highlights continued...

Martin makes his
U.S. citizenship
oath!



Giovanni with a nourishing sack lunch from
Union Church!



Pastor Priscilla administering ashes for a
special Hygiene Center Ash Wednesday service



A culinary lesson
in healthy eating
from Cooking
Matters for the
guys in our
Shelter!

2017 Fundraisers

2nd Annual Putt Putt Golf Tournament



Addison's Awesome Squad celebrates their victory!



2017 ICS Benefit Breakfast



Reggie Carey, our Client Speaker, discusses his moving journey from homelessness to housing.

King County Council Chair Joe McDermott, our Keynote Speaker, weighs in on the Homeless Crisis.



Ben Whitney, a Recovery Client, treats our guests to music while they eat.



Immanuel Community Services Supporters

We would like to thank the following Individuals, Corporations and Organizations
for their generous support of Immanuel Community Services in 2016.

2017 Individual Donors

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Immanuel Lutheran Church Endowment Fund

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And all the rest of you who dropped off donations!

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Umpqua Bank



How You Can Help!



Come make a difference with us!

ORGANIZE a Food Drive or Hygiene drive or collect items for cold weather!

VOLUNTEER to help with Food Bank, Community Lunch or Hygiene Center!

FORM A BREAKFAST OR SUPPER CLUB TEAM! Serve breakfast in the Hygiene Center or cook dinner for and dine with the men in our Recovery Program Shelter.

MAKE A GIFT! We always welcome your financial gifts. You may donate online or mail us a check!

WANT TO LEARN MORE?

Contact us at info@icsseattle.org or 206-622-1930 for more information about these opportunities. Visit us online at www.icsseattle.org!

WANT TO MAKE A VISIT?

We are happy to provide you with a tour of our programs, all located in Immanuel Lutheran Church. Contact us to arrange a tour. We welcome your interest.

Immanuel Community Services

1215 Thomas Street
Seattle, WA 98109

(206) 622-1930 ~ www.icsseattle.org ~ info@icsseattle.org