

# Annual Report 2022



Immanuel  
COMMUNITY SERVICES

# Board of Directors

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**Shawna McMahon**, Staff



# Staff

**Shawna McMahon**

Executive Director

**Kylee Hodil**

Program Coordinator

**Alyssa McGillivray**

Food Services Coordinator

**Jen Manglos**

Development & Comm. Coordinator

**Dave Saluskin**

Hygiene Center Coordinator

**Janet Watness**

Community Lunch Coordinator

**Terrence Lewis**

Recovery Shelter Coordinator

**Ben Porter**

Grocery Rescue, AmeriCorps

**Don Frazier**

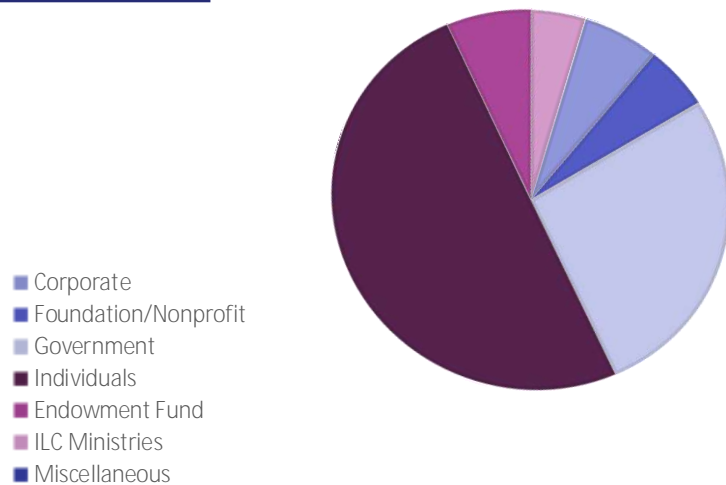
Meal Programs Assistant, AmeriCorps

**Michael Dart**

Bookkeeper

# Financials

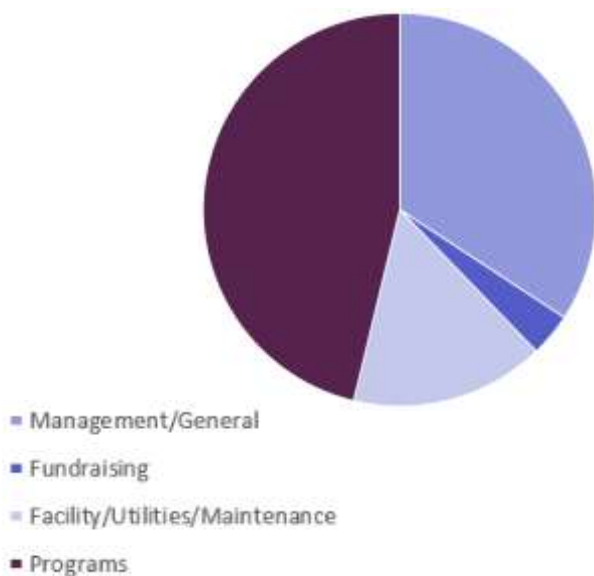
## REVENUE



**Total Revenue: \$433,025**

Category	Amount	Percent
Corporate	\$26,686	6%
Foundation/Nonprofit	\$23,045	5%
Government	\$117,073	27%
Individuals	\$216,942	50%
Endowment Fund	\$29,955	7%
ILC Ministries	\$18,999	4%
Miscellaneous	\$325	<1%
<b>Total</b>	<b>\$433,025</b>	<b>100%</b>

## EXPENSES



**Total Expenses: \$463,931**

Category	Amount	Percent
Management/General	\$159,846	34%
Fundraising	\$16,029	4%
Facility/Utilities/Maintenance/Repairs	\$71,772	15%
Programs	\$216,284	47%
<b>Total</b>	<b>\$463,931</b>	<b>100%</b>

### Program Expenses

*Covid Grants—Supplies  
& Food Reimbursed*

**\$64,300.04**

# Programs

**FOOD** for those who are hungry...  
**HYGIENE** for those who are homeless...  
**RECOVERY** for those who are addicted...

## RECOVERY PROGRAM SHELTER

The ICS Recovery Program Shelter provides a safe, supportive, clean & sober living environment for men who are working to overcome addiction to drugs and/or alcohol. Up to 15 men stay with us while participating in Intensive Outpatient Treatment at the Matt Talbot Center. Due to Covid-19, the men are on-site 24/7 working on their recovery virtually. ICS offers a place to sleep and hot meals so they can focus on their recovery and life skills to prepare them for permanent independent living.

## HYGIENE CENTER

The ICS Hygiene Center is open weekdays from 8am-2pm to anyone experiencing homelessness. We provide a welcoming environment to those who need a safe place to wash clothes, take a shower, enjoy two hot meals and find a few hours of respite from the outdoors. Guests receive toiletries, razors, shampoo, deodorant, toothbrushes, soap, clothes, blankets and survival supplies like socks, rain coats and hand-warmers. These critical survival services allow people the opportunity to work, work on housing and other daily activities with dignity.

## FOOD BANK

The ICS Food Bank serves approximately 554 households (828 people) per month. Open each week to anyone who needs help putting food on their table, no matter where they live or financial situation. Many of our visitors are on fixed incomes and while some receive food stamps, it is not enough to provide adequate nutrition through the month.

As a result of Covid-19, we expanded our services to meet the growing need. We launched a Home Delivery Program and began offering pre-packed To-Go Bags in addition to completely transforming our weekly Food Bank to allow for a safe & clean shopping model following all Covid guidelines.

## COMMUNITY LUNCH

Once a month, a team of volunteers prepares a warm nutritious meal for anyone who would like to enjoy a hot meal and friendly conversation. For those that are hungry, it is a welcome hot meal. For those that are isolated & live alone, it provides community and conversation with neighbors.

Sadly, as a result of the pandemic, meals are served "To-Go" until it is safe to open our doors to the public and sit together with our neighbors once again.



# Recovery Program



Celebrating a year of sobriety



Moving into a new apartment



A former Recovery Shelter resident now is a case manager at Matt Talbot



Residents play hacky sack on a sunny fall day



Recovery Graduation

Volunteering to cook a meal for our Hygiene Center guests



A highlight for the men in our program: Union Church's Monthly Supper Club

## Continued Covid-19 precautions:

- Residents continue to be quarantined upon arrival (pending covid test results)
- Returned to treatment at Matt Talbot for partial days—separate from other groups
- Continued sanitation/hygiene protocols
- Vast majority of residents vaccinated



Receiving new knitted hats from a thoughtful donor

# Hygiene Center

## By the Numbers:

**7,914** visits

**7,823** showers

**1,250** loads of laundry

**17,220** meals served

**6,275** pairs of socks distributed

**27,108** cups of coffee



Celebrating Thanksgiving



Outreach partner from Operation Nightwatch informing one of our guests that they now have permanent housing



Donation from Bombas of new socks for our Hygiene Center guests



After years on streets, longtime Hygiene guest Raf signs a lease to his new apartment!

Remembering friends lost at a vigil for the homeless





# Food Bank



Food Bank shopper from Ukraine crocheted a pot holder in Ukrainian colors for Pastor Rachel's goodbye.



Joe stepped in to help keep the ICS Food Bank going during staffing shortages over the summer months



Cynthia, registration desk volunteer



Three generations of Urnesses who are regular Food Bank volunteers: Louise, Paula and Maria



Our amazing team of volunteers



This summer Nikolai & Maria welcomed 20+ Ukrainian refugees into their home and ICS Food Bank was able to help them feed them, most of them children

## By the Numbers:

**5,440** households served

**239,488** lbs. of food distributed

**212** volunteers

**1,454** home deliveries

**373** new households served

# Community Lunch

**By the Numbers:**

**1,025** meals served

**32** volunteers



Little helper distributing lunches!



Volunteers making a delicious lunch for our guests.



Volunteer handing out meals



Janet & a volunteer serving lunch!



Serving lunch in To-Go Boxes

Veggies reporting for duty!





# Events

## The Return of the ICS Putt Putt Tournament August 2022



Our 2022 Winners!



Team Greene

Winners of Most Team Spirit!





# Highlights of 2022



Maria, part of our Ukrainian community, in line at food bank.



Don used to use ICS services and is now our AmeriCorps volunteer, cooking breakfast & lunch for Hygiene guests.



One of our volunteers brought her hot dog cart out as a treat for our hygiene center guests.



Helping at the ICS Booth at the SLU Block Party



Rachel dedicated much of her pastoral intern year volunteering with ICS in the Food Bank and Hygiene Center.



Shawna surprised at a local coffee shop by Taylor and Jermaine, Recovery Alums.

**16,995  
PEOPLE  
SERVED**

**31,781 MEALS  
SERVED**

**7,823  
SHOWERS**

**1,250 LOADS OF  
LAUNDRY**

**6,774 DAYS  
OF SOBRIETY**

**239,488 POUNDS  
OF FOOD  
DISTRIBUTED**

**4,370  
VOLUNTEER  
HOURS**



# Highlights of 2022



Old friends reunited!!  
Shannon & Corey were both  
Hygiene Center guests for years  
but are both now housed!



Super ICS Mailing Volunteers  
Lynn & Jamie Greene



Renee & JoJo of Union  
Church handing out  
lunches when Hygiene  
Center was closed!



Thanks to Seattle University  
Grounds Crew for donating  
fresh vegetables fresh out of  
the SU garden!!

Maria, longtime Food  
Bank shopper, always  
has a hug and candy



In February, when Ukraine was invaded, the entire ICS Food Bank community rallied around members of our community from Ukraine. We even located a Ukrainian translator to come talk with our friends and see how we could support them in this frightening & sad time.



*Hope Dignity Community*

Executive Director, Shawna, with two  
former residents, Frank & Jason.

Both housed with over a year sober, they  
come back to volunteer at food bank.



# THANK YOU!

*Our mission is to alleviate the effects of poverty, hunger, homelessness and addiction by providing community-based social services to those in need.*

Thank you for believing in our mission.

Because of your support and partnership, we provided **FOOD** for those who are Hungry, **HYGIENE** for those who are Homeless and **RECOVERY** for those who are Addicted, even in the midst of a global pandemic.

We continue to carry this mission through 2022 with compassion and kindness. We hope you will join us!

## CONNECT with ICS



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